

Beaver Creek[®]

ONE VILLAGE

2025 - 2026

NOVEMBER 20, 2025

Beaver Creek[®]

WELCOME

JIM CLANCY

EXECUTIVE DIRECTOR

BEAVER CREEK RESORT COMPANY





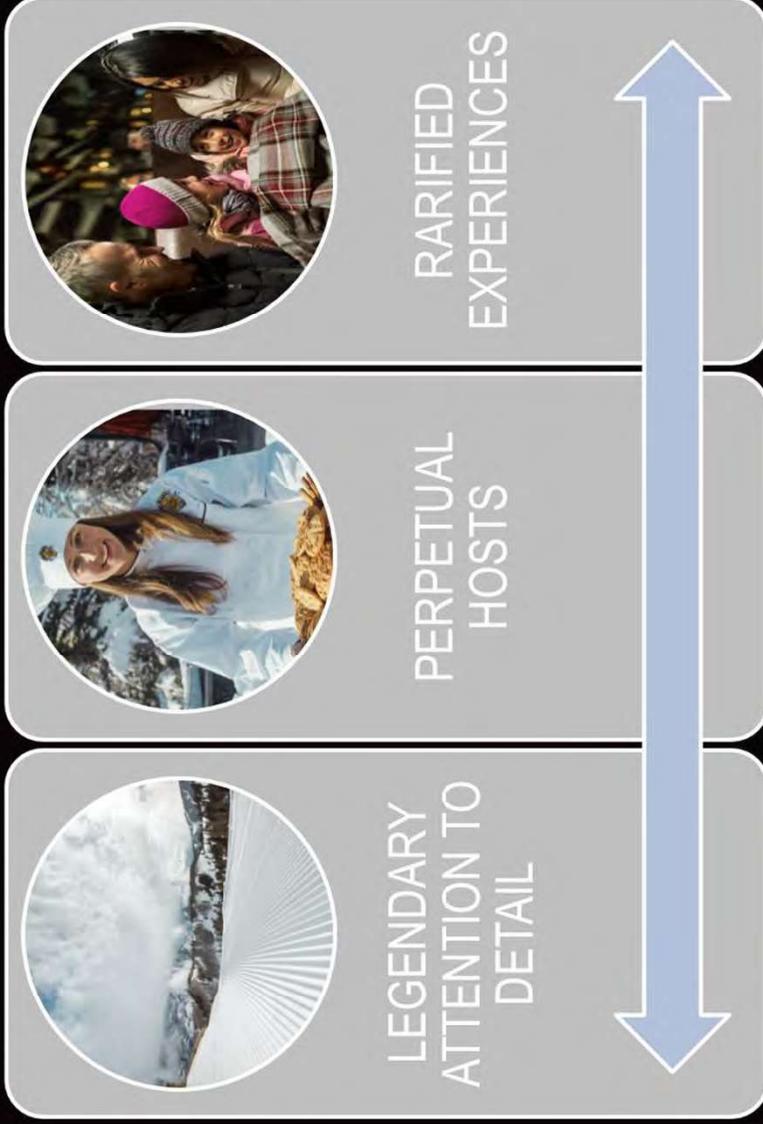
BOBBY MURPHY

VICEPRESIDENT & COO

BEAVER CREEK RESORT



WORLD'S BEST LUXURY FAMILY RESORT



MERCHANT UPDATE

DANIELLE MCNAIR

DIRECTOR OF SALES

BEAVER CREEK LODGE



BE IN THE KNOW

NEW BC MERCHANTS

THE NORTH FACE SUMMIT SERIES

Going to where Patagonia
Kids was located by the
Covered Bridge



SUMMIT SERIES™

HAUS OF CUCU

Where old North Face by
Generation BC.
High End western wear and
custom boots



ELEVATION RECOVERY SPA

New Spa in The Charter.
Soft Opening around
Thanksgiving.



MINTURN WHISKY SPEAKEASY

Moving to the large Slifer
space along the ice rink
plaza level.



MALIBU SKI CLUB

Luxury products uniquely
elevated to create exclusive
limited editions. This will be
the storefront to the
speakeasy.



MERCHANT UPDATE | DANIELLE MCNAIR

PAGE

YUUUM...

CULINARY

TWO BEAVER CREEK RESTAURANTS ON THE MICHELIN GUIDE RECOMMEND LIST



EVENT UPDATE

KRISTA DEHERRERA

DIRECTOR OF EVENTS

BEAVER CREEK RESORT COMPANY

CHARLIE CARPENTER

MARKETING MANAGER

VAIL RESORTS



Opening Weekend

Cookie Competition

Wednesday, November 26th

Start the day Mountainside
Hot Cocoa | DJ | Morning Cookies

How to Participate

1. Pick up an official judging card from the CHECK IN Tent.
2. To maintain pace and reduce lines, we will distribute 150 cards per half hour.
3. Taste all 5 cookies!
4. Return your card to the VOTE HERE booth

Judging Details

- Judging will occur in waves every half hour from 1:00 PM to 4:30 PM,
- 150 judging cards handed out each session.
- The final judging wave begins at 4:00 PM,
- Winners will be announced at 5:00 PM.

One of the five finalists will take home \$2,000, be featured in the Vail Daily, and hold a full year of sweet bragging rights!



COOKIE COMPETITION

NOVEMBER 26TH



One Village

Opening Weekend

Tree Lighting & Ice Spectacular

Friday, November 28th

Event	Time	Location
Free Ice Skating	11:00 AM - 3:30 PM	Beaver Creek Ice Rink
Holiday Market	11:00 AM - 6:00 PM	Beaver Creek Village
Visits with Santa	12:00 PM - 3:00 PM	Mezzanine Level
Family Craft Workshop	1:00 PM - 3:30 PM	Hawk's Nest Cabin
Ice Skating Spectacular	5:00 PM - 6:00 PM	Beaver Creek Ice Rink
Fireworks & Tree Lighting	6:00 PM - 6:30 PM	Beaver Creek Ice Rink



COOKIE COMPETITION

NOVEMBER 26TH



One Village

Opening Weekend

Holiday Market

Friday, November 28th | 11:00 am – 6:00 pm
Saturday, November 29th | 11:00 am – 5:00 pm

Browse elevated artisan goods and shop for unique holiday gifts in the heart of Beaver Creek Village!

Homemade jams | Custom purses | Jewelry
Baked goods | Ornaments | Colorado cheeses
| Gourmet butters | Wooden art
and more!



**COOKIE
COMPETITION**

NOVEMBER 26TH



One Village

FESTIVE

New Years Eve

Beaver Creek Village is full of surprises and delights around every corner on New Year's Eve 2025-2026!

Kick off the evening slopeside with our annual New Year's Eve Ski Down — a glowing display of light, music, and mountain magic. Afterwards, keep the party going with our mountainside DJ and more fireworks to ring in the New Year!



Event	Time	Location
Mountainside DJ	4:30 PM	Base of Centennial
Ski Down Registration	4:30 PM - 5:45 PM	Base of Haymeadow
Ski Down Begins	6:00 PM	Haymeadow
Celebration of Light	6:30 PM	Beaver Creek Village
Ball Drop & Fireworks	10:00 PM	Beaver Creek Village



One Village

A Culinary Treat

Alpine Table

Allie's Cabin

January 16 & 17, 2026
4 pm - 9 pm

An exclusive and intimate dining experience featuring a 5-course tasting menu in partnership with LALO Tequila and James Beard award winner Matt Vawter of Rootstalk Breckenridge. The dinner will include cuisine from both Chef Vawter and the Beaver Creek Culinary Team alongside wine pairings for each plate.



One Village

Mountain Fun

First Tracks

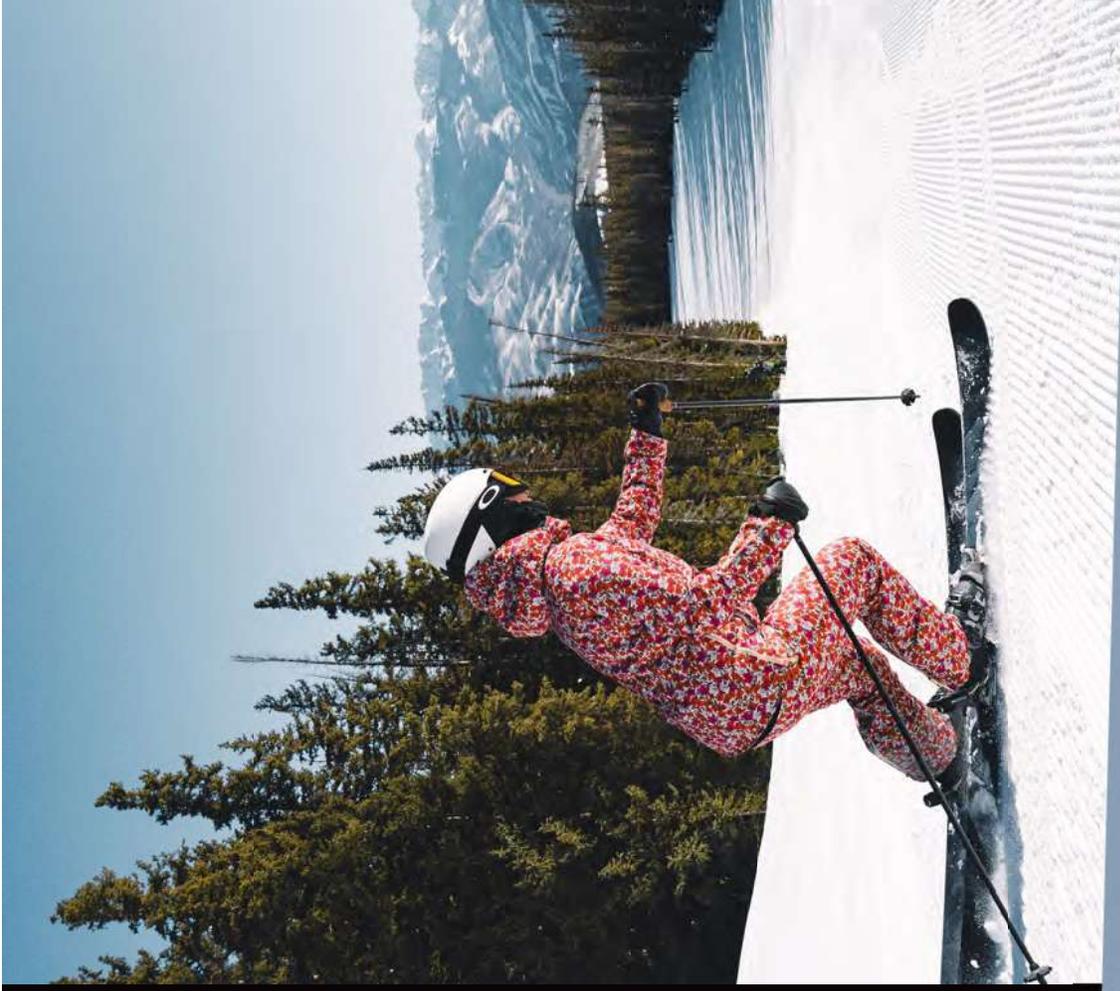
December 30th | January 18th | February 16th

An exclusive opportunity to leave freshly carved tracks across the mountain before anyone else. Once you've worked up an appetite with the first turns of the day, head over to Spruce Saddle Lodge for a delicious buffet-style breakfast.

beavercreek.com



One Village





BEAVER CREEK
CULINARY

Pop Up Apres

January 8 | February 5 | March 5

Restaurant Tastings • Shopping



One Village

February 21 & 22, 2026

Talons Challenge

Registration opens on Opening Day, November 26th.

Think you can conquer over 26,000' of vertical down 14 of the toughest black and double black diamond runs on the mountain—in one day? Then take on the Talons Challenge at Beaver Creek. Participants who rip down all fourteen runs will earn killer swag, and all kinds of bragging rights.

If your ski legs are up for it, you can also register to take on the challenge Saturday and Sunday for twice the clout, and the coveted "Master of the Mountain" title.

Registration Information

Includes lunch and a beverage at Talon's Restaurant during the event, along with bragging rights.

Register between November 26th and December 19th and receive \$10 OFF registration! COUPON CODE: LOCAL26

This event fills up fast, so don't wait.



One Village

Mountain Fun

Toyota Race Days

March 7 & 8, 2026

Join us for friendly competition, a live DJ and giveaways at the Toyota Race Center! Challenge your friends and family to see who can beat the best time down our racecourse underneath Centennial lift!

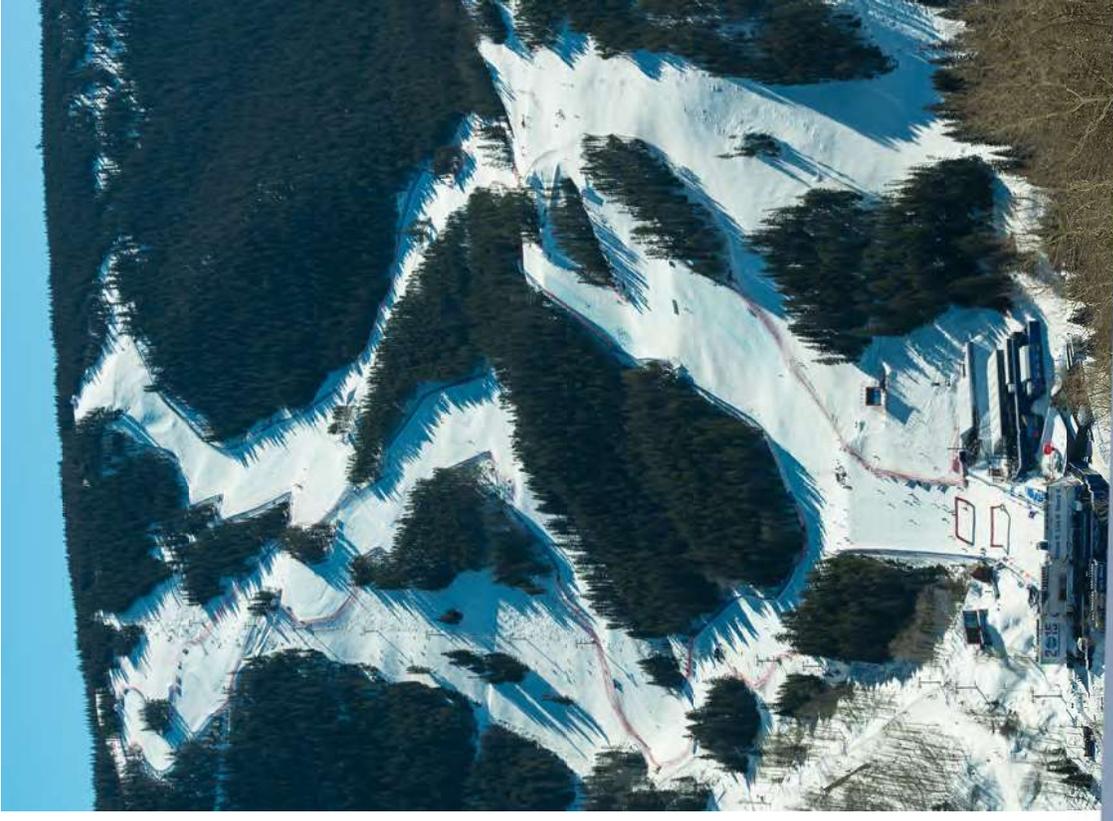


BIRDS OF PREY

SARAH FRANKE

SENIOR VICE PRESIDENT, OPERATIONS

VAIL VALLEY FOUNDATION





2025 MEN'S RACING DECEMBER 4-7

Known as one of the top courses and stops on the circuit, the men will return to the formidable Birds of Prey track for four days of compelling racing and World Cup festivities.

DEC 4: DOWNHILL
DEC 5: DOWNHILL
DEC 6: SUPER G
DEC 7: GIANT SLALOM

**The men will likely train both scheduled training days, Tues, Dec 2 and Wed, Dec 3.*

SCHEDULE + EVENT HIGHLIGHTS

- Four Days of Racing
- Birds of Prey Way Entertainment
- Vilar Performing Arts Center Schedule
- High-Energy Atmosphere in the Race Venue
- Beers of Prey with Expanded Offering
- Athlete Participation, Signings, Appearances and Bib Draw
- Broadcast Improvements and Olympic Year

BIRDS OF PREY

DECEMBER 4

DJ TRIZZ 9:30 AM | *John and Karen Arnold Red Tail Stadium*

BATTLE MOUNTAIN HIGH SCHOOL DRUMLINE PROCESSION 10:00 AM | *Beaver Creek Village*

MEN'S DOWNHILL 11:30 AM | *John and Karen Arnold Red Tail Stadium*

DJ PIPPEN 12:00 PM | *Beaver Creek Music Stage*

BUFFALO TRAFFIC JAM 4:00 PM | *Beaver Creek Music Stage*

WARREN MILLER'S "SNO-CIETY" 5:00 PM & 8:00 PM | TICKETED | *Vilar Performing Arts Center*

DECEMBER 5

DJ TRIZZ 9:30 AM | *John and Karen Arnold Red Tail Stadium*

BATTLE MOUNTAIN HIGH SCHOOL DRUMLINE PROCESSION 10:00 AM | *Beaver Creek Village*

MEN'S DOWNHILL 11:15 AM | *John and Karen Arnold Red Tail Stadium*

DECEMBER 6

BIG HEAD TODD AND THE MONSTERS 7:00 PM | TICKETED | *Vilar Performing Arts Center*

DECEMBER 7

DJ PIPPEN 8:30 AM | *John and Karen Arnold Red Tail Stadium*

MEN'S GIANT SLALOM RACE 10:00 AM | *John and Karen Arnold Red Tail Stadium*

DJ PIPPEN 11:00 AM | *Beaver Creek Music Stage*

BATTLE MOUNTAIN HIGH SCHOOL DRUMLINE PERFORMANCE 12:40 PM | *John and Karen Arnold Red Tail Stadium*

MEN'S GIANT SLALOM RACE 1:00 PM | *John and Karen Arnold Red Tail Stadium*

TOUCH OF TREY 1:30 PM | *Beaver Creek Music Stage*

DECEMBER 7

DJ PIPPEN 11:30 AM | *Beaver Creek Music Stage*

MEET THE CATS & DOGS OF BEAVER CREEK presented by Purina Pro Plan | *John and Karen Arnold Red Tail Stadium*

KENDALL STREET COMP 2:00 PM | *Beaver Creek Music Stage*

BEERS OF PREY 2:00 PM | TICKETED | *Beaver Creek Village*

JACKIE GREENE 4:15 PM | *Beaver Creek Music Stage*

SWITCHFOOT 7:00 PM | TICKETED | *Vilar Performing Arts Center*

DECEMBER 7

DJ PIPPEN 8:30 AM | *John and Karen Arnold Red Tail Stadium*

MEN'S GIANT SLALOM RACE 10:00 AM | *John and Karen Arnold Red Tail Stadium*

DJ PIPPEN 11:00 AM | *Beaver Creek Music Stage*

BATTLE MOUNTAIN HIGH SCHOOL DRUMLINE PERFORMANCE 12:40 PM | *John and Karen Arnold Red Tail Stadium*

MEN'S GIANT SLALOM RACE 1:00 PM | *John and Karen Arnold Red Tail Stadium*

TOUCH OF TREY 1:30 PM | *Beaver Creek Music Stage*

DECEMBER 7

DJ PIPPEN 11:30 AM | *Beaver Creek Music Stage*

MANUFACTURED SUPERSTARS 2:00 PM | *Beaver Creek Music Stage*

MEN'S STIFEL U.S. ALPINE SKI TEAM SIGNING 3:00 PM | *Beaver Creek Village*

RED NOT CHILI PEPPERS 4:00 PM | *Beaver Creek Music Stage*

RIVER RADAMUS SIGNING 4:15 PM | *Beaver Creek Village*

MEN'S SUPER-G BIB DRAW 6:00 PM | *Beaver Creek Music Stage*

FIREWORKS 8:15 PM | *Beaver Creek Village*

BIG HEAD TODD AND THE MONSTERS 7:00 PM | TICKETED | *Vilar Performing Arts Center*

DECEMBER 6

SUPER-G SATURDAY 9:00 AM | *John and Karen Arnold Red Tail Stadium*

DJ HEX 9:00 AM | *John and Karen Arnold Red Tail Stadium*

BATTLE MOUNTAIN HIGH SCHOOL DRUMLINE PROCESSION 9:30 AM | *Beaver Creek Village*

MEN'S SUPER-G 10:30 AM | *John and Karen Arnold Red Tail Stadium*

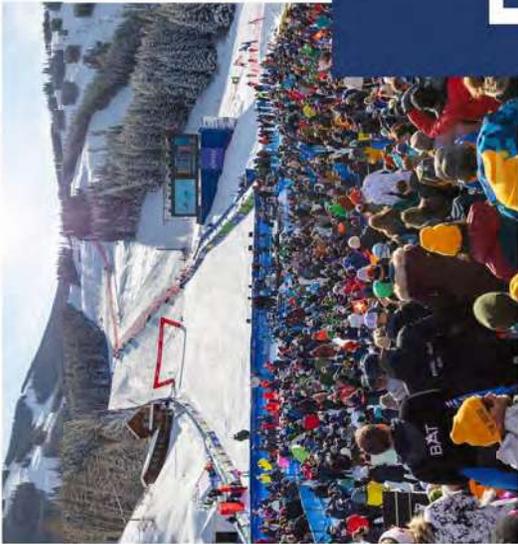
Audi FIS Ski World Cup

BC WORLD CUP

DEC 7, 2025 | BEAVER CREEK



BCWORLD CUP.COM



VILLAGE ACTIVATIONS

LAURA DZIADOSZ

ACTIVATIONS DIRECTOR

BEAVER CREEK RESORT COMPANY





HAWK'S NEST CABIN



COME APRÈS AT BEAVER CREEK'S
HOTTEST HANGOUT.
LOCATED IN THE HEART OF THE VILLAGE

THE CABIN WITH AN EDGE

- CRAFT NON-ALCOHOLIC BEVERAGES
- SKI SIMULATOR
- LIGHT UP DANCE FLOOR
- ARCADE AND TABLE GAMES
- INTERACTIVE LIGHT WALL
- MUSIC



SCAN FOR MORE
INFORMATION

Hawks Nest Cabin

Opening November 21!

Hawks Nest Cabin

Open Daily 2-9pm

Teen Space for ages
10-18

Games, Dance floor,
Ski simulator and
more

Special Events

Signature craft drinks



Hawks Nest Cabin

PAGE

Daily Activation - Fun for families of all ages!

Eager Beaver Scavenger Hunt



Daily Family Entertainment

Village Activations

Daily Activations include live musicians, Fossil Posse, Caricature Artist, Helmut Fricker and more!

Family Fun Fest- Select Saturdays with entertainment, games, crafts and prizes!



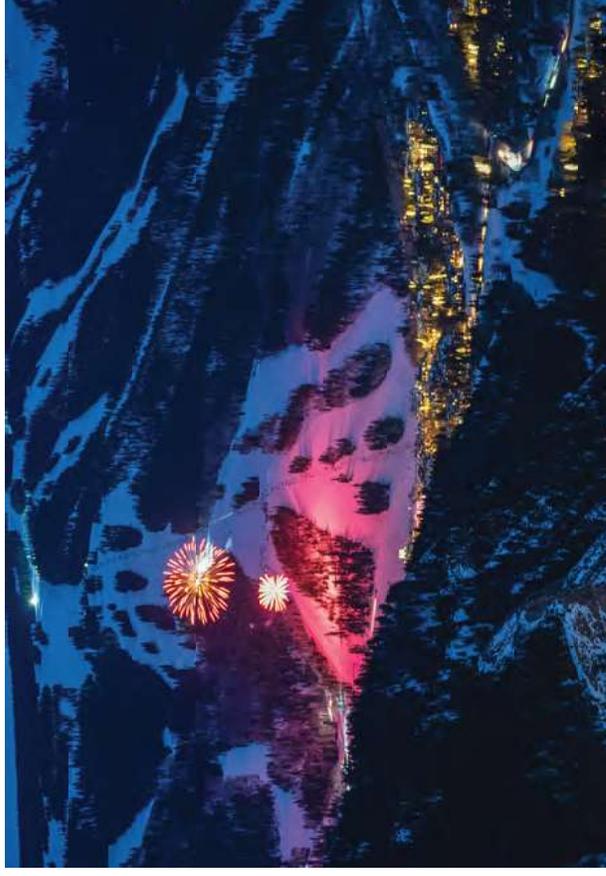
Glow ski down with fireworks!

Thursday Night Lights

Glow ski down with DJ and Fireworks

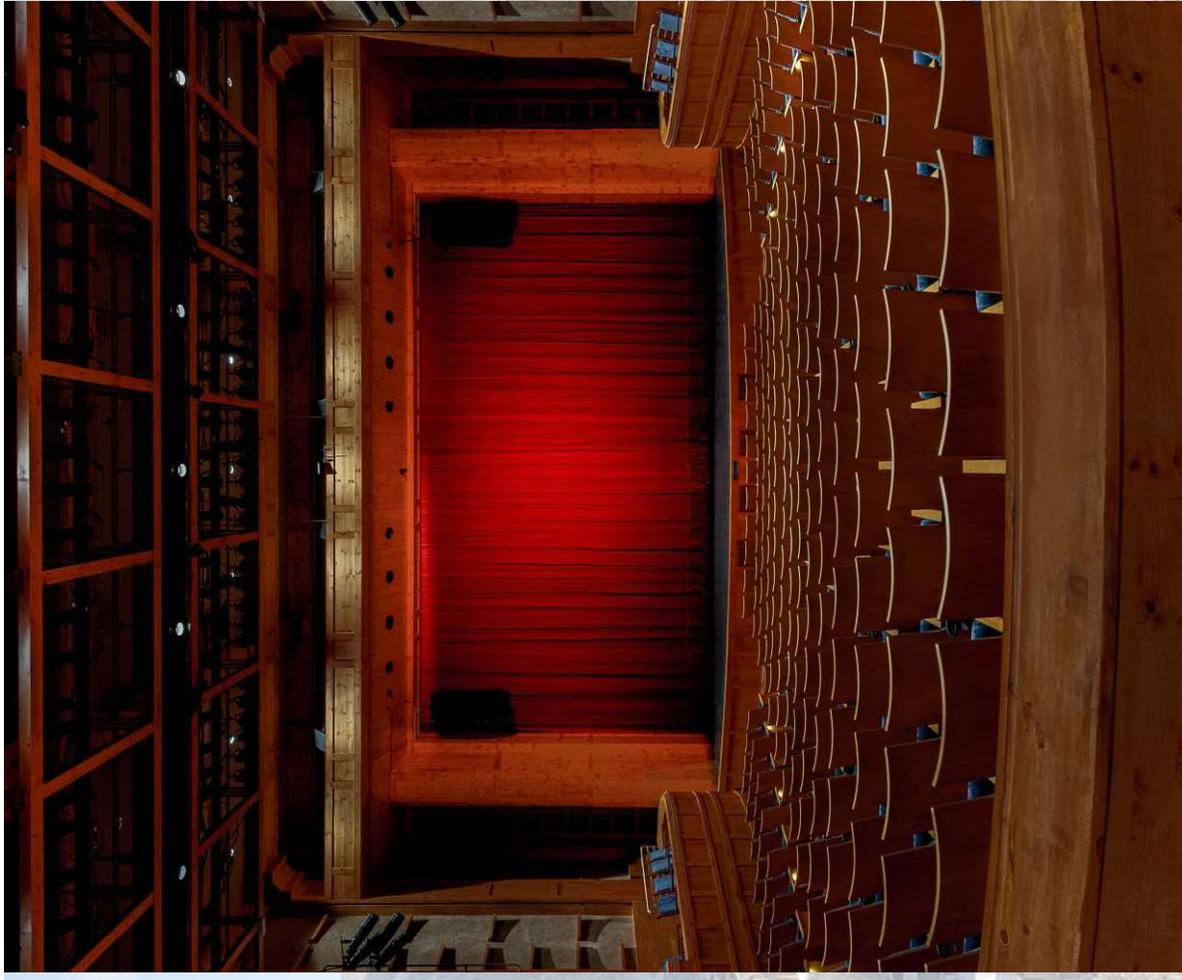
To Participate: Register at Group Lesson Center, low intermediate ability, helmet required

Dates: Dec 18, (NYE) Dec 31 and Jan 8-March 26
start times change throughout the winter





CAMERON MORGAN
EXECUTIVE DIRECTOR,
VILAR PERFORMING ARTS CENTER



THEATER OVERVIEW

- BUILT IN 1998, TO BECOME THE CULTURAL HUB OF BEAVER CREEK VILLAGE
- 530 SEATED // 605 STANDING ROOM ONLY
- HOSTS MORE THAN 135 TICKETED PERFORMANCES, CORPORATE RENTALS, AND COMMUNITY EVENTS ANNUALLY
- OVER 40,000 ATTENDEES EVERY YEAR



SETTING THE STAGE FOR EXCELLENCE

- **PUSHING THE LIMITS OF PROGRAMMING**
 - Concerts, Comedy, Classical, Jazz, Family, Dance, Broadway & More
 - Iconic Headliners & Emerging Artists
- **STATE OF THE ART FACILITY**
 - Unmatched production capability // Lighting & Audio
 - Intimate // back row is less than 80 feet from the stage
 - Renovated Upper Lobby Bar, Coat Check & Bistro area
- **A CENTER FOR OUR COMMUNITY**
 - Host over 10,000 students through free STARS (Support The Arts Reaching Students) performances
 - Distribute over 2,000 free tickets through Community Arts Access



WINTER SEASON HIGHLIGHTS

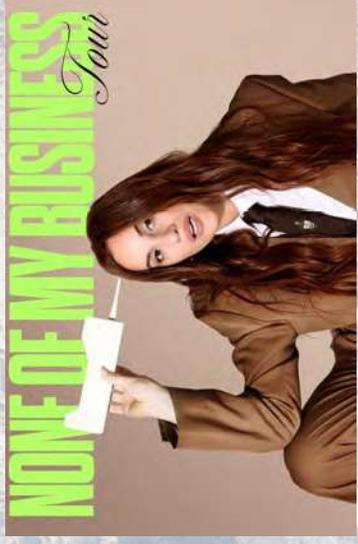
DEC 23 – LESLIE ODOM, JR.



JAN 10 – SAM GRISMAN PROJECT



JAN 18 – HANNAH BERNER



FEB 6 & 7 – THE REVIVALISTS



FEB 25 & 26 – FOREIGNER



MAR 17 – LANG LANG



GET INVOLVED

- SPREAD THE WORD ABOUT UPCOMING SHOWS!
THE VILAR GENERALLY HOLDS 3 TO 5 SHOWS
PER WEEK THROUGHOUT WINTER.
- APPLY TO BE A STAGEHAND AND MAKE THE
MAGIC HAPPEN
- SEE A SHOW! EXPLORE THE “PICK 3/5” OR
“FAMILY 4-PACK” PACKAGES FOR THE BEST
PRICES AND SHOW VARIETY.





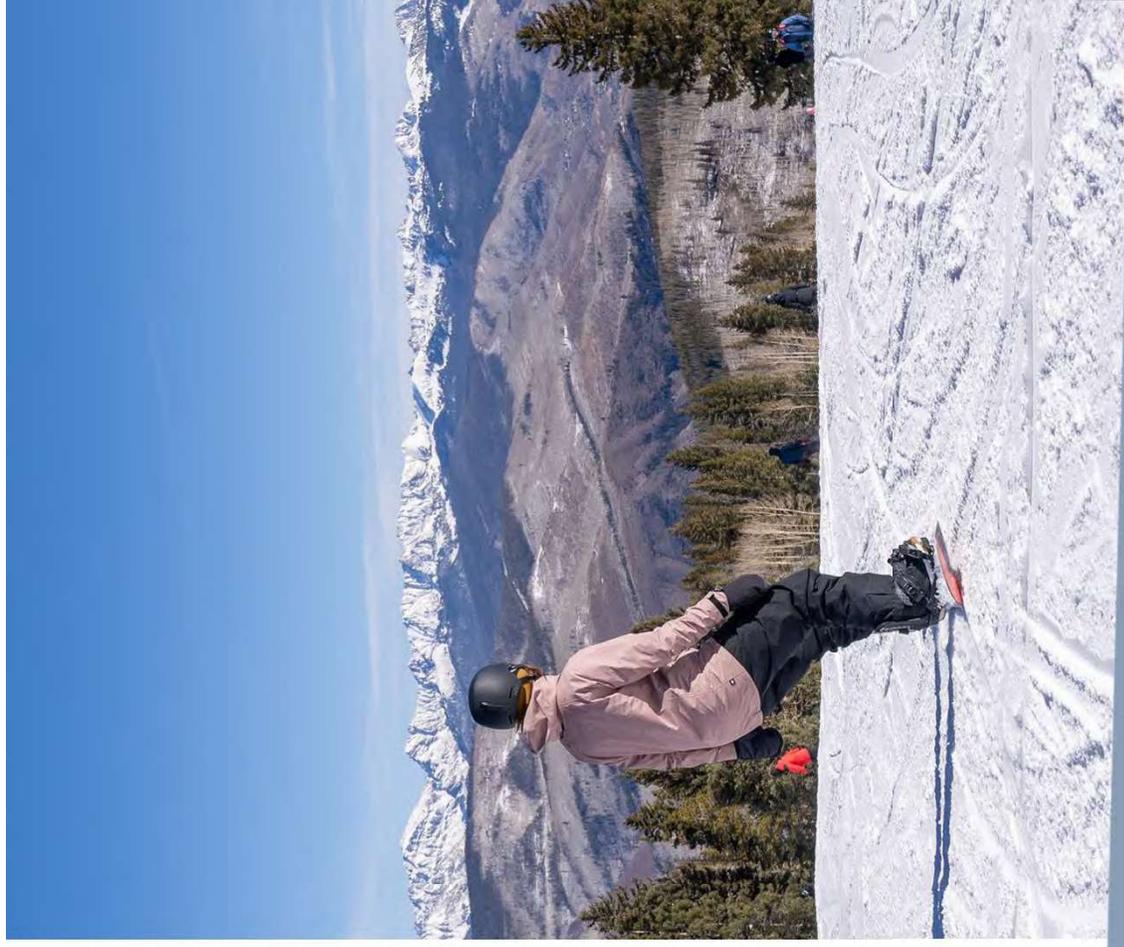
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RAFFLE



MOUNTAIN OPS RAMP-UP PLAN

CHRISTOPHER WHITNEY
DIRECTOR, MTN OPERATIONS

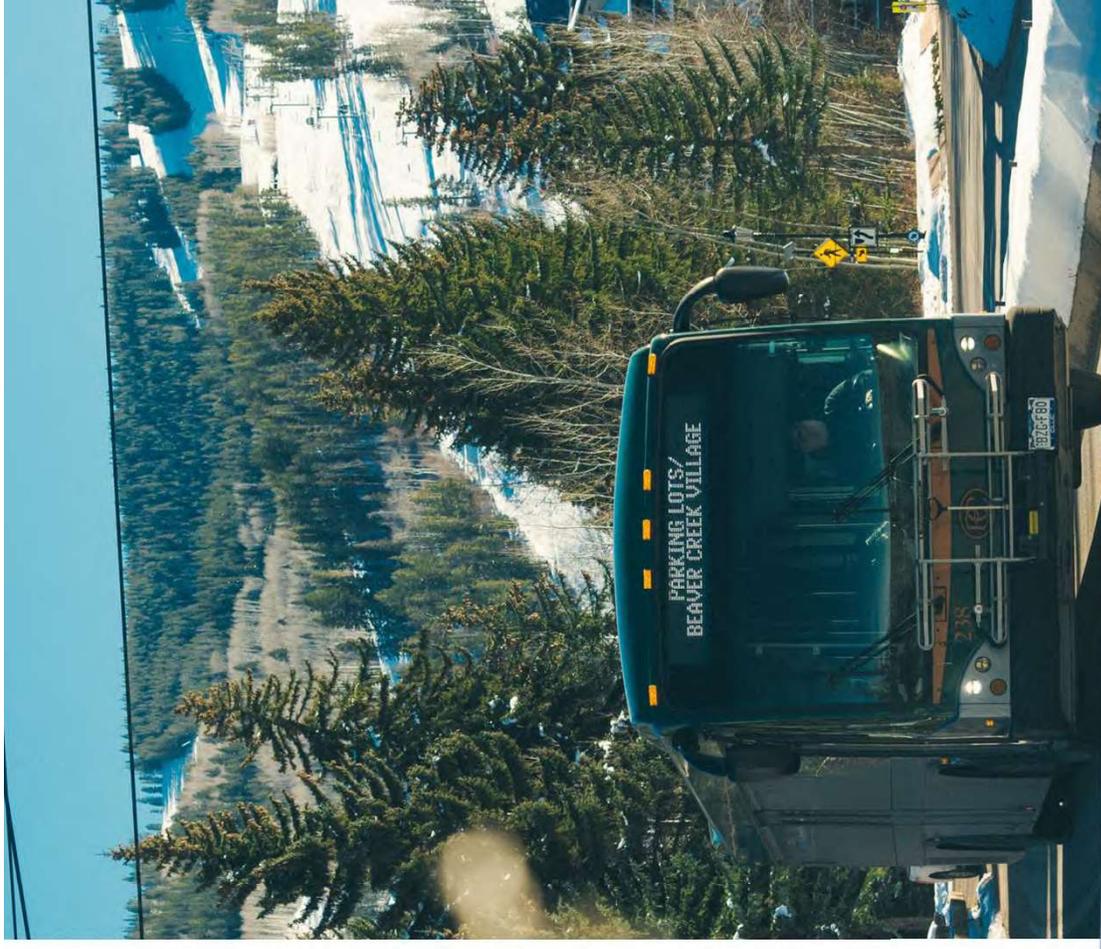


RESORT PARKING & TRANSPORTATION

PAUL GORBOLD

SR. MANAGER

TRANSPORTATION



VILLAGE CONNECT

HOW DO I MOVE AROUND THE RESORT?

VILLAGE CONNECT – DAILY ALL YEAR

ON-DEMAND TRANSPORTATION: SHUTTLES ARE AVAILABLE FROM 5:30 AM TO 12:00 AM DAILY.

PLEASE USE AND DIRECT GUESTS TO THE VILLAGECONNECT APP TO REQUEST TRANSPORTATION SERVICES WITHIN BEAVER CREEK.

*GUESTS DO NOT NEED TO SCHEDULE A RIDE ON THE PARKING LOT SHUTTLE BUT CAN TRACK REAL TIME ARRIVAL INFORMATION ON THE VILLAGE CONNECT APP.

PARKING LOT SHUTTLES – DAILY STARTING NOVEMBER 26th

WOLF LOT to COVERED BRIDGE, STOPPING AT THE LANDING – 5:30AM – 7:30PM

ELK LOT to COVERED BRIDGE – 5:30AM – 1:00PM

BEAR LOT to COVERED BRIDGE, STOPPING AT THE LANDING – 5:30AM – 1:00PM

COVERED BRIDGE to ALL PARKING LOTS – 1:00PM – 1:00AM



RESORT PARKING

EMPLOYEE PARKING



Employee Parking Pass

Scan code to apply for Employee Parking Pass

- Good for Wolf Lot & Little Bear Lot
- Up to 2 weeks for processing
 - Note: if an employee does not complete the application or fails to pick up their sticker & parking pass, they will not be able to park in the wolf or little bear lots. Failure to have these credentials may result in a boot and fine.

Use CORE Transit/Town of Avon buses or park in Surface Lots after 1:00pm

- Parking lot bus up to the village.
- Request ride in Village Connect from Covered Bridge or Centennial Station to your final destination.



WHAT WILL REMAIN THE SAME

- RATES IN THE SURFACE LOTS WILL NOT INCREASE.
- Continue to be ticketless and pay on entry in surface lots.
- Standard rates in garages will not increase.
- CC tap for entry and exit in garages.
- No free exits after hours. Provides more guest parking.
- 4hrs free after 4PM
- Will continue to have free employee parking in Wolf and Little Bear.
 - Bear and Elk Lots are free after 1:00pm
- Free employee shuttle and shuttle hours.
- Free parking after 1pm in surface lots.
- Transcore and Proxy card entry remain unchanged in garages.

VILLAGE INFO & RESOURCES

JIM CLANCY

EXECUTIVE DIRECTOR

BEAVER CREEK RESORT COMPANY



WHERE CAN I FIND RESORT INFORMATION?

BEAVER CREEK APP

Events & Activities: Details on weekly programming, Signature Events, and VPAC Performances

Village Map: Find everything you need in the Village along with listings for all restaurants and retailers

Dining Specials: Up to date offers from restaurants to help you plan your day

Shopping Offers: Get special deals from stores and galleries

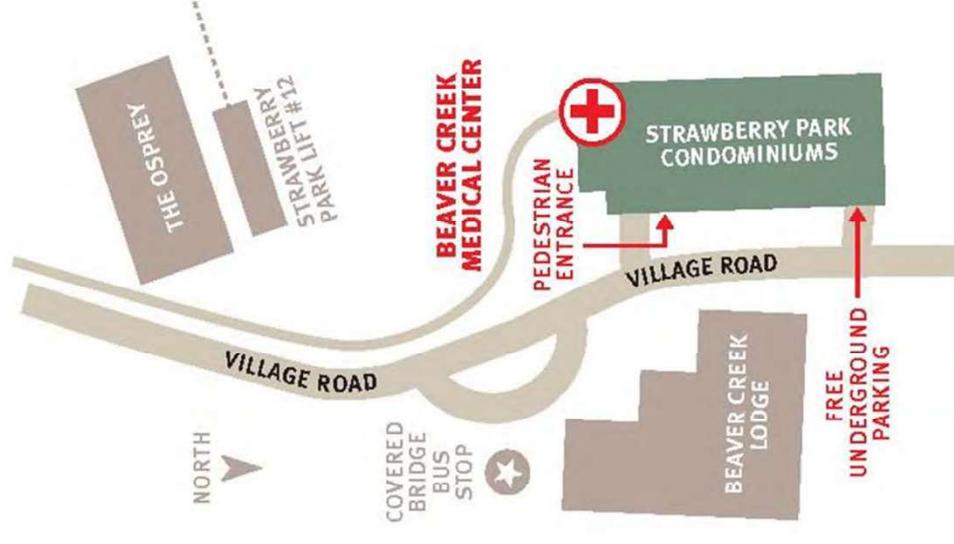


RESORT INFORMATION

MEDICAL CENTER

BEAVER CREEK MEDICAL CENTER PROVIDES EMERGENCY SERVICES AND IS LOCATED SLOPESIDE IN THE STRAWBERRY PARK BUILDING AT 1280 VILLAGER ROAD IN BEAVER CREEK, ACROSS FROM THE BASE OF THE STRAWBERRY PARK LIFT AND THE OSPREY HOTEL.

- BC MEDICAL CENTER IS AN **EMERGENCY ROOM**
- OPEN: SKI SEASON, 11/26/25 – BC CLOSING DAY
- OPEN 7 DAYS A WEEK, 8:30 A.M. – 5 P.M.
- FREE UNDERGROUND PARKING IS AVAILABLE FOR PATIENTS AND THEIR FAMILY
- PHYSICAL THERAPY PROVIDED BY HOWARD HEAD SPORTS MEDICINE.
- “BEAVER CREEK MEDICAL CENTER IS A SERVICE OF VAIL HEALTH HOSPITAL.”



VAILHEALTH.ORG/BEAVERCREEK



Your guide to ride

Coretransit.org

- This is your one-stop hub for all transit information.
- Check routes and schedules.
- Sign up for service alerts.
- Get the latest announcements and transit news.



[BUS SCHEDULES](#)

[View system route maps and bus schedules](#)



[BUS TRACKER](#)

[Find your bus in real-time and if it's full or not](#)



[TEXT 4 INFO](#)

[Text ECO to 41411 with your stop number for bus arrival time](#)



[SERVICE ALERTS](#)

[Sign up for arrival notifications & alerts for your routes & stops](#)



Resources



Your Hope Center

970-306-4673



COLORADO
CRISIS SERVICES

844-493-TALK (8255)

OR TEXT TALK TO 38255



BEHAVIORAL HEALTH

VAIL HEALTH

www.vailhealthbh.org

SpeakUpReachOut.org

SpeakUp REACHOUT

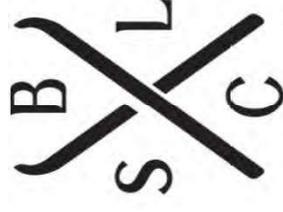
LEGENDARY ATTENTION TO DETAIL

SLOPESIDE LOUNGE

Located at the base of Beaver Creek Mountain, the Slopeside Lounge offers unparalleled services and amenities to maximize your quality time with friends and family by elevating your access to the mountain.

Lounge Amenities:

- On-Snow Ski and Snowboard Valet
- Comfortable Lounge
- Private Lockers and Boot Dryers
- Hot beverages and snacks throughout the day
- Private Cookie Time at 3pm Daily
- Rental Equipment Delivery and Pickup
- Reserved Parking in Ford Hall can be added (\$15/day)



SLOPESIDE LOUNGE

BEAVER CREEK

For booking information and prices please visit [Slopeside Lounge](#) | Beaver Creek Resort
Or email us at BCSlopesideLounge@vailresorts.com or call 970-754-6653.



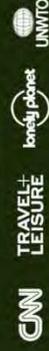


Driving Inclusive Hospitality

Beaver Creek One Village
November 20, 2025



THE WORLD'S LEADING SOLUTION
FOR ACCESSIBLE TRAVEL



Today's Facilitators



Andrés Villagran
Head of Marketing
Wheel the World



Quayla Allen-Comella
Impact & Inclusion Strategist
Wynn & Noble



Beaver Creek is the
first ski destination in
Colorado to become
Destination Verified!

23%

of overnight travelers to Colorado had a member who required accessibility services, surpassing the national average.

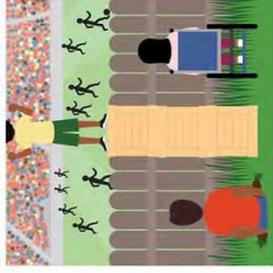
(Longwoods, 2024)

From ADA to Disability Inclusion

The Americans with Disabilities Act (ADA) is the floor, not the ceiling.

Compliance-based approach

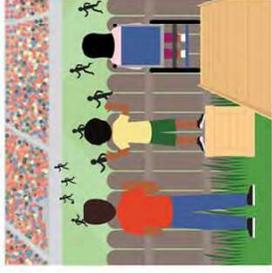
“Is this legal?”
Minimum standards
Equal treatment



Reality | Few get more than they need. Some get just what they need. Many get less than they need.



Equality | Everyone gets the same support, this works better for some than for others.



Equity | Everyone gets the support they need.



Justice | The structural and systemic cause of inequality is addressed. Everyone can come as they are.



Values-based approach

“Is this right?”
Aspirational standards
Tailored service

Disability inclusion isn't a trend

it's a business opportunity and a trust builder.



What is

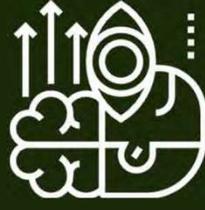
Inclusive Hospitality

and why does it matter?

Means fostering an environment where all guests can find comfort and adventure, regardless of their identities and abilities.



**Legendary
attention detail.**



**Drives destination
perception.**



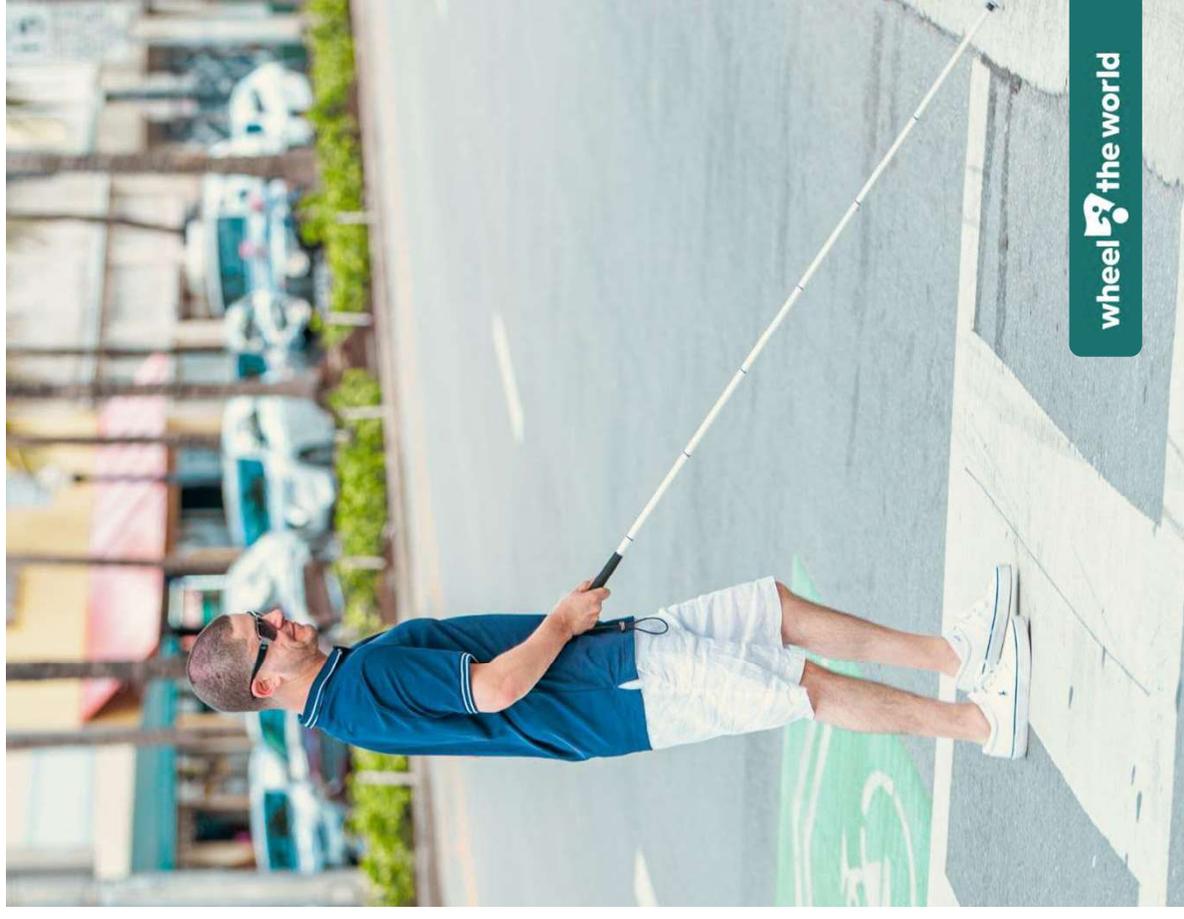
**Makes every guest
feel they belong.**

Disability is a Spectrum

Disabilities exist on a continuum, temporary, situational, or permanent.

Examples:

- A skier with an injury (temporary)
- A parent with a stroller (situational)
- A wheelchair user or senior guest (permanent)
- Everyone benefits from accessibility.





Travelers with Mobility Needs

Non-ambulatory: someone unable to walk or move without assistance, including a wheelchair



Semi-ambulatory: Someone who uses mobility devices like walkers, wheelchairs, scooters, crutches, and more.

Your Four Step Guide

to serving guests with mobility needs

1. Respect Preferred Language



Person-First	Identity-First
person before the disability	places the impairment first
<i>“Traveler with a disability”</i>	<i>“Disabled Traveler”</i>

The choice of language depends on the individual and their specific disability!

Inclusive Hospitality in Action: Preferred Language

Questions to Ask	Behaviors to Model
“Is there any terminology or phrasing you prefer I use?”	Mirror the guest’s language Thank them for correcting you (if applicable)

2. Facilitate Affirming Interactions

Always Introduce Yourself

Explain your role and ask for their name

Make Enough Space

Maintain eye contact and step back so they're not straining.

Direct Your Attention

Address the person directly, never the companion.

Speak at a Normal Tone and Speed

Never assume someone's intellectual capacity.



Inclusive Hospitality in Action: Affirming Interactions

Questions to Ask	Behaviors to Model
“What is your name?”	Make it personal
“What brings you to Beaver Creek?”	Maintain eye and verbal contact with the disabled guest
“Is there anything I can do to make your stay a great one?”	Keep a friendly tone and volume

3. Assist with Care

Clarity

Never assume someone needs help.

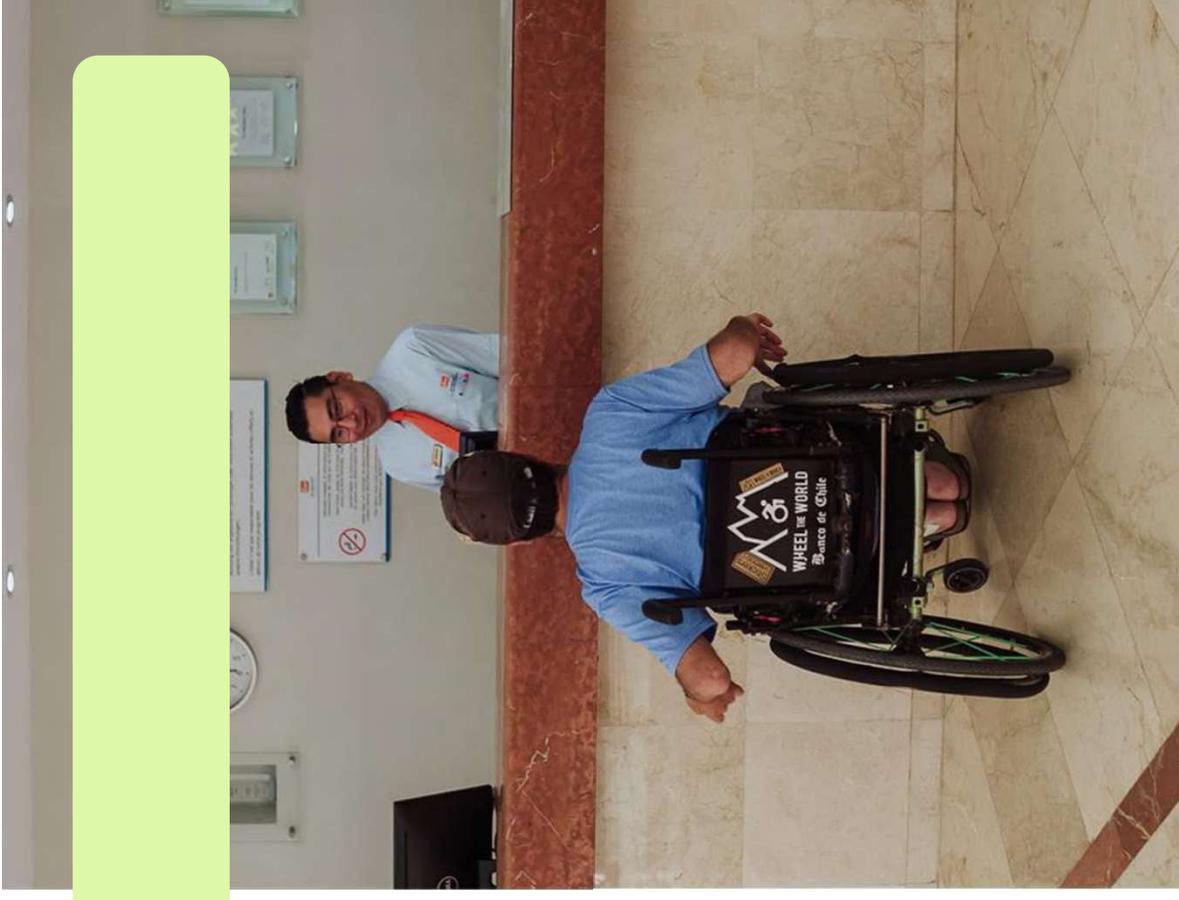
Autonomy

Respect their wish to accept or decline assistance.

Consent

Never handle their equipment without consent.

Always treat guests the way they want to be treated.



Inclusive Hospitality in Action: Assisting with Care

Questions to Ask	Behaviors to Model
<p>“Do you need assistance?”</p> <p>“What would you like me to do?”</p> <p>“Would you like help navigating this area, or would you prefer to proceed independently?”</p>	<p>Ask before touching a mobility device— never assume consent</p> <p>Walk at the guest’s pace and follow their cues</p> <p>Describe the environment or route if helpful (inclines, icy patches, turns, etc.)</p>

4. Be Mindful of Service Animals

Service animals are working partners trained to assist people with all types of disabilities.

Do	Don't
Stand on the opposite side	Offer treats or pets
Pay attention to their behavior	Assume their role or purpose
Clarify with respectful questions if unsure	



Inclusive Hospitality in Action: Service Animals

Questions to Ask	Behaviors to Model
<p data-bbox="667 1163 792 2003">“Is this an assistance animal required because of a disability?”</p> <p data-bbox="886 1157 1003 2003">“What tasks is your animal trained to do?”</p>	<p data-bbox="667 142 792 1029">Don’t pet, distract, or interact with the animal—focus on the guest</p> <p data-bbox="841 128 966 1029">Provide space for the guest and animal to navigate safely</p>

Remember...

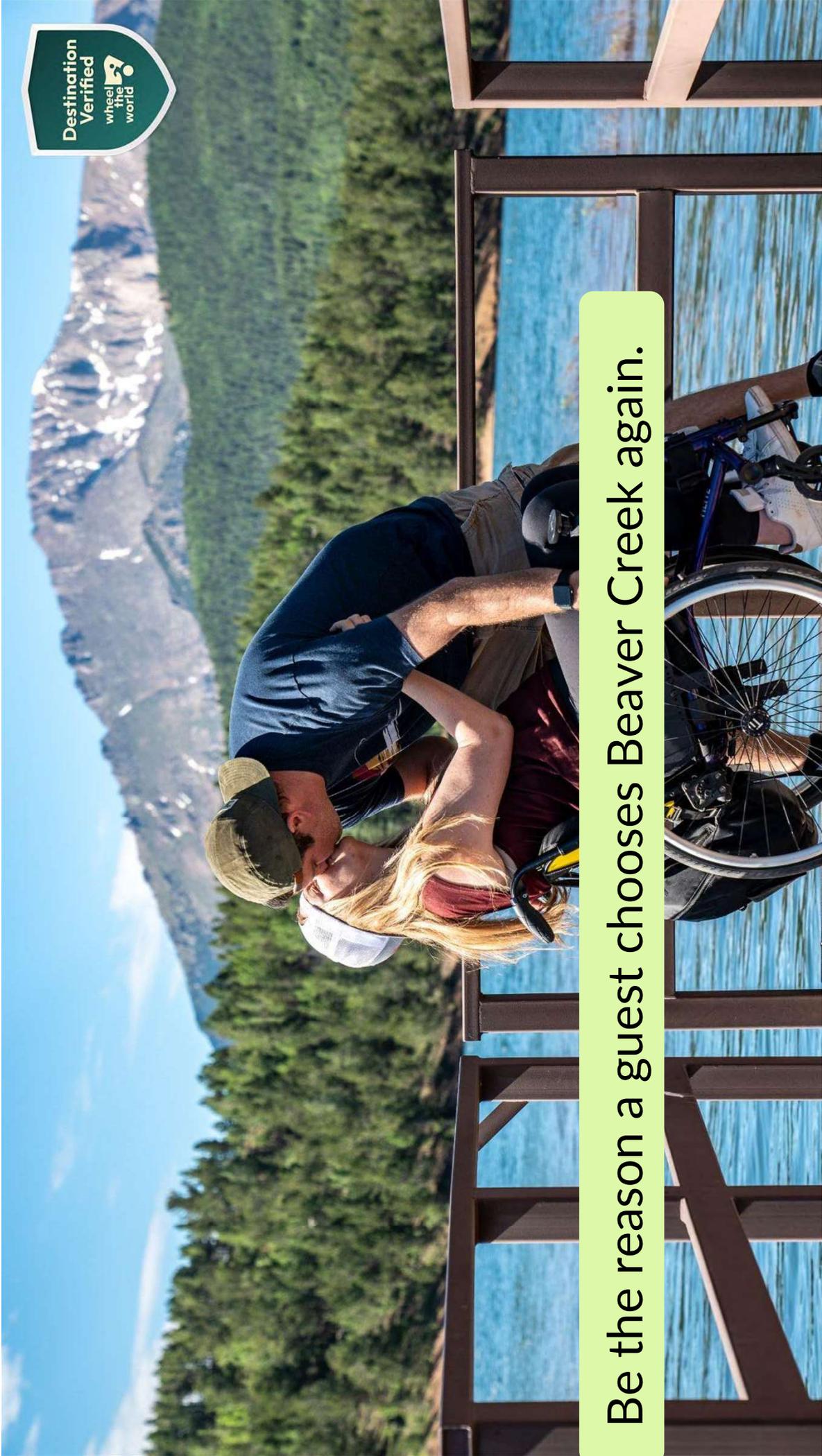
Inclusive hospitality facilitates comfort, adventure, and trust

Take yourself out of it – treat others the way they want to be treated

Assumptions limit your ability to provide a tailored experience

Seek connection not perfection

Ask for help – we're here to support you



Be the reason a guest chooses Beaver Creek again.

VILLAGE CRAWL

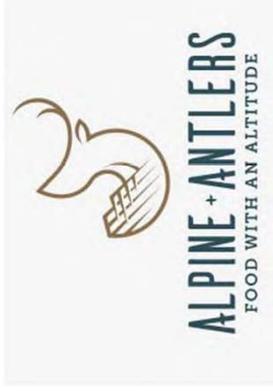
ERIN JARVIS

DIRECTOR OF ADMINISTRATION

BEAVER CREEK RESORT COMPANY



THANK YOU TO
OUR
MINI GRAND
TASTING
PARTICIPANTS!



CHARTER
STEAK HOUSE



MINI GRAND

GOLDEN EAGLE INN

TASTING

Limini

GROUSE MOUNTAIN
G • R • I • L • L

Splendido
AT THE CHATEAU




ACCESSIBILITY FAQ VILLAGE CRAWL

WAIT TO BE DISMISSED

Make sure your card is filled out.

This is your Grand Prize Entry.

Keep your raffle tickets!
There are a lot of prizes to come at
the Park Hyatt!

ONE VILLAGE

GROUP

1

NAME: _____

EMAIL: _____

VILLAGE CRAWL GROUP CARD and
GRAND PRIZE RAFFLE ENTRY

Return this filled out card once you are done with the
Village Crawl to be entered into the Grand Prize Raffle

ONE VILLAGE

GROUP

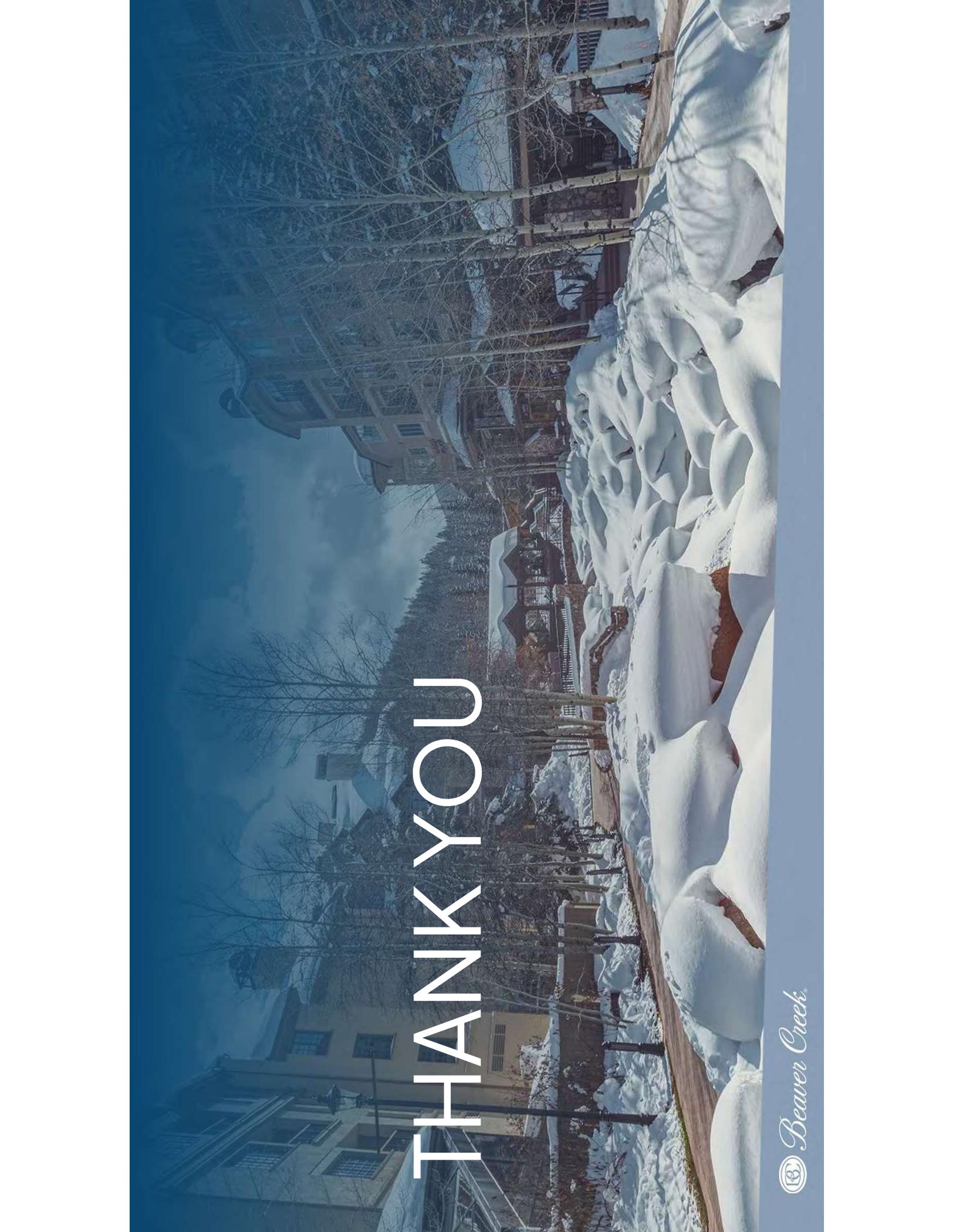
2

NAME: _____

EMAIL: _____

VILLAGE CRAWL GROUP CARD and
GRAND PRIZE RAFFLE ENTRY

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A winter scene with snow-covered trees and buildings. The image is oriented vertically on the page. The scene shows a row of trees in the foreground, with buildings and a snowy landscape in the background. The sky is overcast and grey. The overall tone is cool and wintry.

THANK YOU

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